



# WELCOME!

Platt College

Financial Aid Q&A

Financial aid impact by Platt College moving to a temporary online format

Will the temporary shift to online courses change the minimum number of credits required to receive financial aid?

Do I have to attend class to receive financial aid?

How will I know my financial aid is complete?

If I need to present a financial aid appeal for the winter quarter, can I appeal by sending in my documents? If so, how?

How do I submit documents?

How do I contact my school's financial aid office if the school is closed?

I am unable to pay my monthly payment plan installment due to being temporarily laid off. What should I do?

What if I am serving in the military and am mobilized in response to the COVID-19 public health emergency? Is there someone I can speak to discuss my situation and options?

I am receiving Veteran's Benefits. Will moving to an on-line format affect my benefits?

Covid-19 making you anxious?

Open Forum/Q&A session exit

# AGENDA/ TOPICS TO BE COVERED

# FINANCIAL AID IMPACT BY PLATT COLLEGE MOVING TO A TEMPORARY ONLINE FORMAT

No. Your eligible student financial aid will not be impacted. You must continue to participate in the course work and follow your faculty member's instructions to remain eligible for financial aid.



# WILL THE TEMPORARY SHIFT TO ONLINE COURSES CHANGE THE MINIMUM NUMBER OF CREDITS REQUIRED TO RECEIVE FINANCIAL AID?



No, credit hour requirements remain the same, regardless of the method used to deliver curriculum to our students.



	<b>Minimum Credits</b>	<b>Max Credits</b>
Full-Time	12	
3/4 Time	9	11
Half-Time	6	8
Less than 1/2 time	1	5

# DO I HAVE TO ATTEND CLASS TO RECEIVE FINANCIAL AID?

Students must begin attendance in all classes and maintain regular attendance to be eligible for financial aid. See your instructor's syllabus for instructions how to post attendance in on-line format



# HOW WILL I KNOW MY FINANCIAL AID IS COMPLETE?

Your financial aid advisor (Brad Hettich) will have notified you that there is nothing remaining for you to complete and your federal aid package is complete. If you have documents left to complete and you have not submitted those documents for review, your financial aid is pending, and you may have to pay out of pocket for tuition and fees.





Platt College utilizes a software suite called DocUsign®. Your financial aid advisor will send you documents via DocUsign® and you will receive a link in your Platt email inbox to complete the documents. If you have documents to send that do not contain personally identifiable information (PII), you may also email those documents to [financialaid@plattcolorado.edu](mailto:financialaid@plattcolorado.edu). If you have documents to send that contain PII, please mail those to:

Platt College

3100 South Parker Road Suite 200

Aurora, CO 80014

# HOW DO I SUBMIT DOCUME NTS?

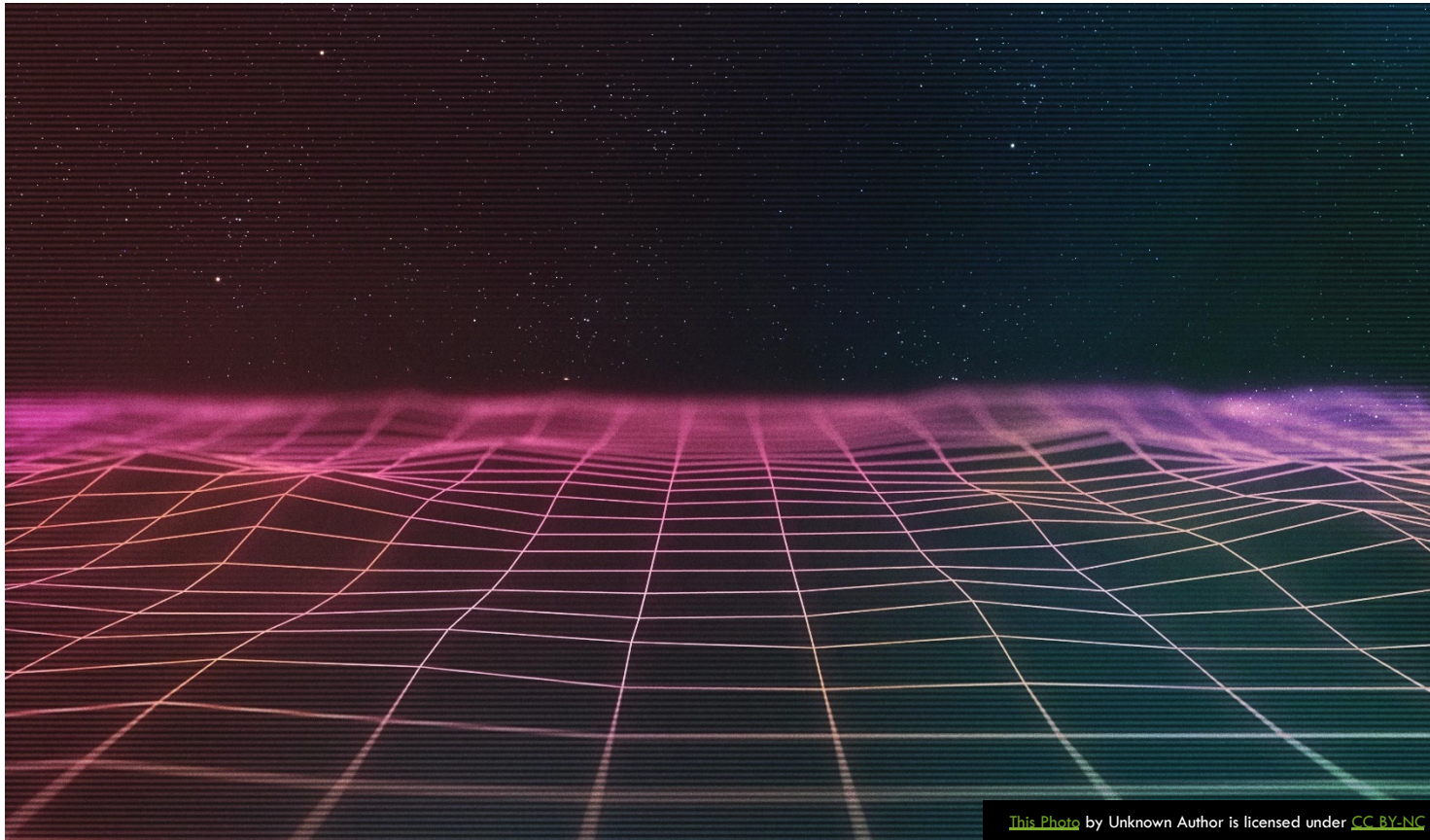
Yes, a student may submit documentation for his/her appeal directly via email to the financial aid office. Students who are in jeopardy will be contacted, once final grades are submitted. If illness is a possible reason, including, but not limited to, the illness of a student or family member, compliance with a quarantine period, or the general disruption resulting from such an outbreak, the financial aid satisfactory academic progress committee will work with the student.

Instructions for filing a financial aid appeal can be found here:

<https://www.plattcolorado.edu/policy-032300-appeal-for-sap-for-loss-of-financial-aid-eligibility>

**IF I NEED TO PRESENT A FINANCIAL AID APPEAL FOR THE WINTER QUARTER, CAN I APPEAL BY SENDING IN MY DOCUMENTS? IF SO, HOW?**





# HOW DO I CONTACT MY SCHOOL'S FINANCIAL AID OFFICE IF THE SCHOOL IS CLOSED?

The financial aid office is available to assist you via email ([financialaid@plattcolorado.edu](mailto:financialaid@plattcolorado.edu)) or by phone (303-369-5151).

If you are not able to make payments as agreed, please contact your campus accountant, Geoff Craver (303-369-5151 and [financialservices@PlattColorado.edu](mailto:financialservices@PlattColorado.edu)) to discuss options.

**I AM UNABLE TO  
PAY MY MONTHLY  
PAYMENT PLAN  
INSTALLMENT  
DUE TO BEING  
TEMPORARILY  
LAID OFF. WHAT  
SHOULD I DO?**

**WHAT IF I AM SERVING IN THE MILITARY AND AM MOBILIZED IN RESPONSE TO THE COVID-19 PUBLIC HEALTH EMERGENCY? IS THERE SOMEONE I CAN SPEAK TO DISCUSS MY SITUATION AND OPTIONS?**



First, we thank you for your service to our nation. We encourage you to consult with our staff. The best way to reach us is through e-mail ([financialaid@plattcolorado.edu](mailto:financialaid@plattcolorado.edu)) or phone (303-369-5151) to discuss options and for support.

I AM  
RECEIVING  
VETERANS  
BENEFITS.  
WILL  
MOVING TO  
AN ON-  
LINE  
FORMAT  
AFFECT MY  
BENEFITS?

Platt College's online program has been approved by the Veterans Administration and benefits remain

unchanged for the duration of the Winter term. For any future terms, veteran's Monthly Housing

Allowance will be changed to half of the national average of the Department of Defense's basic housing allowance rates for those with an E-5 pay grade with dependents. Congress has introduced legislation that, if enacted, will alleviate the possible loss of veteran's benefits when a program is converted to an online format. A conference call with the Veterans Administration is scheduled to learn more. If veterans have questions about their specific circumstance, they may contact the Education Call Center at: 1-888-442-4551 between 8:00 a.m. and 7:00 p.m. ET on weekdays.





**WHAT CAN I DO TO HELP  
MANAGE THE STRESS  
AND ANXIETY I FEEL  
RIGHT NOW?**

It's perfectly understandable that you feel heightened levels of stress. Please see the CDC's website (<https://www.cdc.gov/coronavirus/2019-ncov/prepare/managing-stress-anxiety.html>) for helpful ways to get through difficult moments. And, if you haven't already registered for your free YOU at College account, you can do so at <https://you.plattcolorado.edu/> for tips how to manage stress.

Reach out to Darla Dolph  
([Darla.dolph@plattcolorado.edu](mailto:Darla.dolph@plattcolorado.edu))

# OPEN FORUM/ Q&A SESSION EXIT



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